



Transparency in Government  
March 14-16, 2012  
CAPRI HOTEL | RED DEER

# LGAA 2012

# Schedule

## Wednesday, March 14

8:00 a.m. – 9:00 a.m.	Registration desk opens
8:45 a.m.	Greetings
9:00 a.m. – 12:00 p.m.	Pre-Conference Session <b>David Irvine   Bridges of Trust: Making Accountability Authentic</b>
12:00 p.m. – 1:00 p.m.	Lunch
1:00 p.m. – 4:00 p.m.	Pre-Conference Session <b>Chris Gibson   The One Degree Difference</b>
6:00 p.m. – 8:00 p.m.	Registration desk re-opens in the tradeshow area
7:00 p.m. – 9:30 p.m.	Network Neighborhood Tradeshow & Welcome Reception

Please note that lunch, coffee and access to the Network Neighborhood Welcome Reception are included in the pre-conference registration fee.

## Thursday, March 15

7:30 a.m. – 9:00 a.m.	Registration desk opens
7:30 a.m. – 9:00 a.m.	Breakfast in tradeshow area
9:00 a.m. – 9:45 a.m.	Greetings
9:45 a.m. – 11:00 a.m.	Keynote Speaker <b>David Eaves   Keynote Address</b>
11:00 a.m. – 1:00 p.m.	Tradeshow luncheon
1:15 p.m. – 2:45 p.m.	Concurrent Education Sessions <b>AUMA   SR Civic Insights   Transitional Solutions</b>
3:00 p.m. – 4:30 p.m.	Concurrent Education Sessions <b>AAMD&amp;C   SR Civic Insights   Transitional Solutions</b>
4:30 p.m. – 5:00 p.m.	LGAA Annual General Meeting
6:30 p.m.	Cocktails
7:00 p.m. – Midnight	Banquet - SpeakEasy Gangster Casino

Please note that all meals including access to the Network Neighborhood Welcome Reception and the Thursday Night Gala are included in the full conference registration fee.

## Friday, March 16

9:00 a.m. – 10:00 a.m.	Dialogue with Alberta Municipal Affairs
10:00 a.m. – 11:15 a.m.	Government Updates
11:15 a.m. – 1:00 p.m.	Municipal Caucus Sessions
11:15 a.m.	Grand Door Prize - Delegates MUST be present to be eligible

## GALA NIGHT - SPEAKEASY GANGSTER CASINO

Our banquet gala sends us back to Chicago when gangsters ruled the city. You'll rub shoulders with molls and "wise guys." You'll untangle a mystery with webs of deceit and betrayal that touch every member of the gang. There's laughter, music, mystery and just a dash of danger in our Gangster Casino.

Feel free to don your best zoot suit or flapper dress for the evening!

**We are also looking for gift donations for this night.**  
If you have items available, please contact Carol at [info@lgaa.ab.ca](mailto:info@lgaa.ab.ca).

# Sessions

Wednesday, March 14

## Preconference Sessions

### **David Irvine | Bridges of Trust: Making Accountability Authentic | 9:00 a.m. - Noon**

Building and restoring trust is our number one challenge today. The bridge of trust is built on accountability: the ability to be counted on. Accountability traditionally rouses emotions of fear, blame, and intimidation. For many, accountability is a hammer to punish people. David Irvine offers a fresh and powerful view of accountability that builds trust, respect, integrity, unleashes human potential, closes the gap between intention and performance, banishes blame and fear, and gets a grip on results that matter.

### **Chris Gibson | One Degree Difference | 1:00 p.m. - 4:00 p.m.**

The One Degree Difference is an inspirational look at what individuals and organizations accomplish by leading change and taking your teams to places they never thought possible through innovation and creativity!

Thursday, March 15

### **David Eaves | Keynote | 9:45 a.m.**

David advises the Mayor of Vancouver on Open Government and Open Data and helped draft the Open Motion. In addition to working with politicians and government officials, he engages programmers and citizens at the local and national level to make use of, and advocate for, more open and transparent government. He frequently writes and is invited to speak on how open source methodologies and open data can help make government more effective and efficient.

## Concurrent Sessions

1:15 p.m. - 2:45 p.m.

### **Transitional Solutions | How to Build, Structure and Give Performance Appraisals**

Ahh Performance time – that time of year when employees tremble, managers are stressed, and everyone learns that they can communicate, show up for work on time and are pleasant. If this is your performance template, Donna Tona has some suggestions for you to turn this old document into one that is goal oriented measurable and accountable.

### **AUMA | Who Does Council Report to - the Electorate? Or a Provincial Minister?**

The focus of this session will be municipal autonomy. Many communities are reliant on grant funding for vital community services, and over the last decade more reliant on intermunicipal partnerships to supply amenities and services to their respective communities. This session will examine the value of intermunicipal partnerships and the role the province should or can play in facilitating these relationships.

### **Social Media | Twitter for Local Government**

Explore the basics of social media as it relates to local government operations with a focus on Twitter. Special attention will be paid to how social media tools can enhance transparency in municipal government operations. The session will cater to attendees with limited knowledge of social media use.

## Concurrent Sessions

3:00 p.m. - 4:30 p.m.

### **Transitional Solutions | Peace Officer and Bylaw Management**

Join Donna Tona, CTS with Transitional Solutions to find out how you can set up a professional peace officer program including bylaws that are specific to Enforcement Services.

### **AAMD&C | Association Update**

AAMD&C will provide information on their programs and services that are available to both rural and urban municipalities regardless of size.

### **Social Media | Twitter for Local Government**

Join CivicInsights Research and Consulting Group to explore the basics of social media as it relates to local government operations with a focus on Twitter. Special attention will be paid to how social media tools can enhance transparency in municipal government operations. In depth demonstration and examples of municipalities currently engaging social media will be used and resource materials will be distributed. The session will cater to attendees with limited knowledge of social media use.

Friday, March 16

**Dialogue with Alberta Municipal Affairs**

**9:00 a.m. – 10:00 a.m.**

Alberta Municipal Affairs will explore current initiatives and discuss how municipalities can work with the department.

**Update from the Provincial Government**

**10:00 a.m. – 11:15 a.m.**

Find out how various government departments are working to keep Alberta's communities safe and viable in today's economy.

**Municipal Caucus Sessions**

**11:15 a.m. – 1:00 p.m.**

Join your colleagues from similar size municipalities to network, share experiences and discussions, as well as speak to various provincial government officials about grants, issues, or concerns.



**Hotel Reservations**

Traditional	\$139.00 single/double occupancy
Deluxe	\$139.00 single/double occupancy
Corner Suite	\$179.00 single/double occupancy

Capri Hotel & Conference Centre  
3310 - 50th Avenue  
Red Deer, Alberta  
1-800-662-7197

**Please inform the reservation agent that you are a delegate with the LGAA Conference & Tradeshow.**

**ROOM RATE DEADLINE: February-14-12**

# LGAA Registration Form & Invoice

Transparency in Government  
March 14-16, 2012  
CAPRI HOTEL | RED DEER

Name: \_\_\_\_\_ Email: \_\_\_\_\_

Employer: \_\_\_\_\_ Fax: \_\_\_\_\_

Address: \_\_\_\_\_

Credit Card: \_\_\_\_\_ exp: \_\_\_\_\_

*If paying by credit card please indicate:*  Visa  MasterCard

Send registrations to:

**Local Government Administration Association**

Box 565  
Thorhild, AB T0A 3J0  
info@lgaa.ab.ca  
Phone: 780-398-3994  
Fax: 780-398-2643

## Registration Fees (please indicate):

**LGAA 2012 Conference & Tradeshow**  
**2012 Membership fee must be paid to receive member's rate**  
**ALL PRICES INCLUDE GST**

LGAA Pre-Conference Workshops MARCH 14 ONLY	Member	\$183.75	<input type="checkbox"/>
	Non-Member	\$236.35	<input type="checkbox"/>
LGAA Conference - March 15&16 MARCH 15 & 16 ONLY	Member	\$262.50	<input type="checkbox"/>
	Non-Member	\$315.00	<input type="checkbox"/>
LGAA Pre-Conference & Conference Combo MARCH 14-16	Member	\$420.00	<input type="checkbox"/>
	Non-Member	\$525.00	<input type="checkbox"/>
Partner Tickets for Gala Night Banquet elegate fees already include a banquet ticket. This is for partners/spouses/guests only)	\$63.00		<input type="checkbox"/>

GST 88824 16919 RT000 TOTAL \_\_\_\_\_

PLEASE NOTE That the following meals are included with your registration:

- Pre conference includes: lunch, coffee breaks and access to the Network Neighborhood Welcome Reception
- Conference includes: All meals including access to the Network Neighborhood Welcome Reception

**Registration Polices**

Registrations will not be processed until full payment is received

Notice of cancellation must be received in writing. A \$25 cancellation fee will be applied. After March 3, no refunds will be issued.

In the event that the LGAA Conference fails to take place as scheduled, or is interrupted/or discontinued, or access is prevented or interfered with, or any other cause beyond the reasonable control of the Association, the delegates release the Association from all damages and claims for damages, and agrees that the sole liability of the Association shall be to return each delegate's registration fees less a prorated share of the costs committed by the Association to that time and date.